

Fairytale Marquees

Custom Marquee and Event Hire Solutions

TERMS AND CONDITIONS

An invoice for the deposit (33% of total hire fee) shall be sent to the client immediately upon an order being placed. The client shall also be aware that the hire is not confirmed until the deposit is received. The invoice for the deposit shall have a note specifying when the balance for the hire of the marquee is due. This date, if payment is to be made by cheque, will be two weeks prior to the event or, if by cash, the payment may be made on the day prior to set-up. A reminder/invoice for the balance shall be sent to the client three weeks prior to the event.

In the event of cancellation the following charges will be invoiced to the customer to be paid by the date of the hire. All cancellations will include the loss of the deposit.

- Cancellations more than 28 days before the time of hire – no further charge.
- Cancellations between 14 and 28 days before the time of hire – 20% of the total hire charge.
- Cancellations less than 14 days before the time of hire – 55% of the total hire charge.

All quotes given by Fairytale Marquees are under the assumption that the site for erection is level and of a firm stature being provided with sufficient access for a large vehicle and its load. The company cannot be held responsible for any damage caused to the site included buried features unless clearly marked by the hirer.

The hire charges do not include any repairs or making good to the site that may be required.

Fairytale Marquees reserves the right to charge the client if delays are encountered as a result of the site not being ready at the time and date agreed. The hourly charge will be £80.00 and will be divisible to the nearest half hour.

The responsibilities of the client

The client shall provide clear indication as to where the equipment should be placed. Alternatively Fairytale Marquees will set up where it sees fit.

Only Fairytale Marquees shall have authorisation to alter any part of the equipment prior to, during or post erection i.e. the removal of guy ropes is NOT permitted.

The client is liable for any loss or damage to the equipment during the period of hire.

Third party liability

Fairytale Marquees will not be responsible for, and the client will indemnify the company against all claims for injury to persons or loss or damage to property however caused unless it is proved that such injury or damage resulted from faulty materials, workmanship or negligence.

Force Majeure

Whilst every effort will be made by the company to complete any orders, the company cannot be held liable for non-completion of orders due to matters beyond its control.

Please sign below if you have read, and agree, to all the terms and conditions.

Signed..... Dated.....